

We optimize the productivity and availability of your machine

OnCare.Health remote services



Your benefits

- + Increased production line productivity
- + Reduced number of unplanned shutdowns
- + Increased lifetime of components
- + Everything from one source:
analysis – recommendation – realization



Supporting you to take care of your production line

For maximum production line productivity it is of high importance to receive timely information about deviations in equipment condition and process parameters.

One important pillar to optimize your costs is to understand and monitor the technical condition and status of your equipment. Preventive service activities can be initiated at an early stage and productivity will be improved.

With our remote service assistance, executed out of our OnPerformance.Lab, we can assist you in real time and support you in a way that suits you.

Why Voith?

As a full-line supplier of paper production lines, we have unique domain knowledge. Our service specialists have the necessary experience to recognize deviations and, in cooperation with the Voith expert network, can suggest appropriate countermeasures at an early stage.

Our services

We offer a variety of service modules according to your needs and your own personnel resources.

At Voith OnPerformance.Lab everything will be generated from one source: analysis – recommendation – realization.

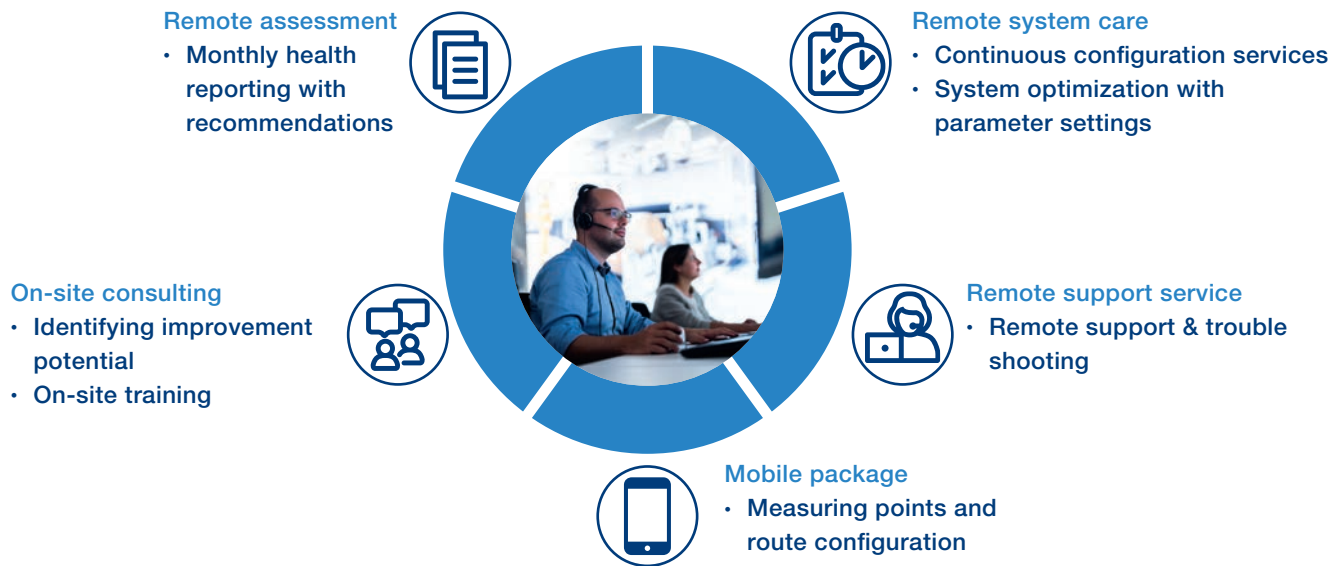
Recommended service modules

- Remote system care
- Remote assessment
- Remote support service

Optional services

- Mobile Package
- On-site support
- OnCall.Video

OnCare.Health service modules



OnCare.Health remote service is part of the comprehensive Servolution portfolio



Equipment services

Installation & commissioning services

- ☒ Installation service
- ☒ Commissioning service

Maintenance

- ☒ Inspection
- ☒ Preventive maintenance
- ☒ Corrective maintenance
- ☒ Equipment improvement
- ☒ Repair & refurbishment

Materials

- ☒ Spare parts
- ☒ Wear parts & consumables



Process services

Audits

- ☒ Production line
- ☒ Maintenance
- ☒ Digitalization
- ☒ Energy
- ☒ Safety
- ☒ IT-Security

Expert support / consulting

- ☒ Smart monitoring
- ☒ Data analytics
- ☒ Condition monitoring
- ☒ Technology
- ☒ Maintenance
- ☒ Engineering
- ☒ Automation

Training

- ☒ Equipment
- ☒ Operation / Technology
- ☒ Safety
- ☒ Methodology

Measuring & diagnostics

- ☒ 3D scan
- ☒ Alignment service
- ☒ MobiLab
- ☒ Paper moisture profile analysis
- ☒ Paper profile analysis (Tapio)
- ☒ Nip load measurement
- ☒ SpeedUp certificate
- ☒ Vibration analysis
- ☒ Wet end process analysis



Remote tools

- ☒ Telephone support
- ☒ VPN support
- ☒ Video support
- ☒ Cloud service

Please click on this [link](#) or
scan the QR code to visit our
OnCare.Health website:



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How can we support you?
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